

November 20, 2018

Dear Arzu Kilitci,

On behalf of Cisco Networking Academy, I am pleased to congratulate İSMEK for receiving the 2018 Quarterly Regional Spotlight Award for achievements in Turkey. This award recognizes the valuable contributions of academies and the impact they have on Networking Academy students and instructors.

The efforts by the staff at İSMEK have generated tremendous opportunities in Turkey:

- Dramatic increase in student participation
- Innovative projects to promote student success
- Trainings to improve instruction in NetAcad courses
- Local events for students and instructors

We understand that the success of Networking Academy depends on our academies, and these opportunities are essential to Networking Academy's goal to create a new generation of global problem solvers.

Please accept my sincere gratitude and the accompanying certificate in appreciation for all of your past and continued contributions to Cisco Networking Academy.

With best regards,



Omar Shaban
Director, Operations and Services
Cisco Networking Academy